

Pure Utilities, L.C.
207 W Mill Street
Livingston, Texas 77351
(936) 327-7070

Mailed
 Faxed
 In Person
 Proxy

Water/Sewer Service Contract

(please return this page completed, front & back, with payment)

Date: / / 20

Account Holder's Name: _____		
(Last)	(First)	(Middle)
Driver license/ID/#:State # _____	(required)	S.S.# _____ - _____ - _____
<i>*Please list a secondary name if you wish that person to be able to get information regarding this account.</i>		
Secondary Account Name _____		
(Last)	(First)	(Middle)
Driver license/ID/#:State # _____	(required)	S.S.# _____ - _____ - _____

Bills will be mailed to the following **Postal Address:**

911 Physical Address of service location :

**Necessary to provide service*

_____	_____
_____	_____

Subdivision/Location: _____ Tax Lot, Block, Section _____

Phone 1: () _____ Phone 2: () _____ Fax:() _____

Account # _____ (assigned by office at time of payment) Email: _____ @ _____

<p>Is this rental, rent to own, or business property? Y / N If Yes, circle one: Rental / Rent to Own / Business. Please provide Owner's or Business name:</p> <p>_____</p>

Signed/notarized copy of

Your last water/sewer service was with:

Rental or Sale Agreement on file? **Y/N**

Name of Company _____

City/State: _____

Pure Utilities offers ACH Bank drafting for payment of your utility bill(s). Ask for more information.

During the course of each month samples are taken at each water system for testing purposes. This process requires a variance of sampling sites within each system. If selected, a very nominal amount of water may be drawn at your outside faucet for sampling. We appreciate your cooperation in this matter.

(Continued on back of this page)

Explanation of rates and fees:

_____ Water tap	_____ Sewer tap	\$ _____
_____ No meter, but has a tap		\$ _____
_____ Meter in place, reconnect, transfer (Water - Sewer)		\$ _____
Check # _____ / Cash / Money Order # _____		

LANDSCAPING PLAN:

ACCEPTANCE

1. This Landscape Plan is offered for acceptance subject to the following terms and conditions in writing by a representative of Pure Utilities, L.C., unless specifically agreed to otherwise.
2. This Landscape Plan is limited to the equipment, labor, and service specifically described and none other is intended or implied.

INSTALLATION

1. Homeowner agrees to allow Pure Utilities and/or those contracted by Pure Utilities access to property with any and all equipment and material necessary to complete the installation of utility service.
2. Homeowner agrees that the possibility of ground damage may occur from the heavy equipment and material being moved on-site and/or that wet ground conditions may create excessive ground damage during the installation process.
3. Homeowner agrees that during the course of the installation extra soil may or may not be left over.
4. Homeowner agrees that existing ground cover (grass) may be permanently displaced during the course of the utility installation.
5. Homeowner agrees that the possibility of vegetative (tree, shrub) loss may occur as a result of the utility installation.
6. Homeowner agrees that there is a possibility that some ground settling may occur in the disturbed soil area after the contractor has completed the installation and left the premises.

CONTRACTOR RESPONSIBILITY

1. Pure Utilities agrees that all work shall be completed in a workman-like manner, according to standard practices.
2. Pure Utilities agrees to make a reasonable attempt to minimize ground damage during the course of the utility installation.
3. Pure Utilities to backfill or have backfilled around all excavations to a minimum of grade level.
4. Pure Utilities agrees to spread excess soil to adjacent area of the installation site unless otherwise directed by the homeowner or if inclement weather prevents this action, the soil will be left at its present location.

HOMEOWNER RESPONSIBILITY

1. Homeowner agrees to re-grade soil in areas where settling has occurred.
2. Homeowner agrees to re-seed or sod areas of disturbed soil where existing ground cover was present prior to the utility installation.
3. Homeowner agrees to seed or sod any and all areas located within the surface application area upon completion of the utility installation.
4. Homeowner agrees to rake or grade any and all areas disturbed by the utility installation.
5. Homeowner agrees to dispose of any stumps or roots exposed or removed during the course of the utility installation.

ADDITIONS/EXCLUSIONS

The following terms and conditions that shall be included into this agreement, if applicable:

Usage charges are billed monthly, on the first, and are due within twenty days. Late charges will be added to balances not paid before the twenty-first. Disconnection for non-payment will occur within ten days of the date of late notice. Re-connection will require the full payment of the account balance, plus an additional reconnect fee for water and (if applicable) sewer.

By signing below, I agree to the Terms of Service, the Landscaping Plan, and I acknowledge that I have received a copy of the “Customer Service Agreement” page of this Contract.

✎Customer _____ Date _____
 Authorized Employee
 of Pure Utilities, L.C. _____ Date _____

Customer Service Agreement
Pure Utilities, L. C.
207 W Mill Street
LIVINGSTON, TX 77351
(936) 327 - 7070

- I. Purpose:** Pure Utilities, L. C. is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before Pure Utilities, L. C. will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- II. Plumbing Restrictions:** The following undesirable plumbing practices are prohibited by State regulations.
- A. No direct connection between the public drinking supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention assembly in accordance with Commission regulations.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure principle backflow prevention assembly must be properly installed and a service agreement exists for annual inspection and testing by a certified backflow prevention assembly tester at the customer's expense.
 - C. No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than .25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. Plumbing installed after January 4, 2014 bears the expected labeling indicating < .25% lead content. If not properly labeled, please provide written comment.
 - F. No solder or flux which contains more than 0.2% lead is permitted to exist in private water distribution facilities installed on or after July 1, 1988.
 - G. We will provide temporary service during construction period. Permanent service will be provided after an inspection is performed by a Licensed Customer Service Inspector or Licensed Plumbing Inspector. The customer shall not permanently connect to meter until our office is notified with documentation that the proper Inspection has been completed. If necessary, Pure Utilities can provide the customer with a list of qualified individuals in their area to perform an inspection.
- III. Service Agreement:** The following are the terms of the service agreement between Pure Utilities, L. C. and the Customer.
- A. The Water System will maintain service as long as the Customer and/or the premises is connected to the Water System.
 - B. The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by Pure Utilities, L. C. or its designated agent prior to initiating service and periodically thereafter. These inspections shall be conducted during the Water Systems normal business hours.
 - C. Pure Utilities, L. C. shall notify the customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial or periodic inspection.
 - D. The Customer shall immediately correct any undesirable plumbing practice on his premises.
 - E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by TCEQ.. Copies of all testing and maintenance records shall be provided to the Water System.
 - F. Should a customer's meter require being relocated for any reason, including construction or obstruction preventing access to Pure Utilities, it shall be moved **at the customer's expense**. We MUST have access to the meter at all times.
- IV. Enforcement:** If the Customer fails to comply with the terms of the Service Agreement, Pure Utilities, L. C. shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

Pure Water Facts
Water Leaks Can Be Expensive

1/32 " Drip (A worn washer in a kitchen faucet) 8 gallons/hour 192 gallons/day	1/16" Trickle (A leaking commode) 34 gallons/hour 816 gallons/day
1/4" Stream (A garden hose left running) 540 gallons/hour 12,960 gallons/day	1/8" Stream (A bathroom faucet left partly open) 135 gallons/hour 3,240 gallons/day

Customer Copy of Contract information:

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Our email address is: pureutils@livingston.net.